



Department of Child Services (DCS)
Child Services Oversight Committee
Quarterly Data Report
June 2013

DCS Hotline Data

Month		Apr-13	May-13	Jun-13
Totals # of Calls Handled		14,209	14,859	11,601
Total # of Calls Year to Date		51,946	66,805	78,406
Average # Calls Per Business Day		580	595	490
Average # of Calls Per Weekend/Holiday		191	195	180
Average Speed of Answer	LEA Access Code	23 sec.	33 sec.	29 sec.
	Non-LEA	1 min. 5 sec.	1 min. 44 sec.	52 sec.
Average Talk Time		11 min. 13 sec.	11 min. 25 sec.	11 min. 9 sec.

Child In Need of Services (CHINS) and Informal Adjustments

Reports the total number of Informal Adjustment cases and CHINS cases on the last day of the month, and the breakdown of whether or not the CHINS children are placed in-home or out-of-home.

Month	Informal Adjustment	Total CHINS	Total CHINS Breakdown			
			In-Home		Out-of-Home	
			Count	%	Count	%
Apr-13	1,900	13,495	4,017	29.8	9,478	70.2
May-13	1,911	13,597	3,986	29.3	9,611	70.7
Jun-13	1,926	13,648	4,035	29.5	9,649	70.5

CHINS Out-of-Home Placement Breakdown

Placement breakdown for all out-of-home CHINS children with a case open on the last day of the month.

Month	Relative Home		Non-Relative Foster Home		Residential		Other	
	Count	%	Count	%	Count	%	Count	%
Apr-13	3,882	41	4667	49.2	747	7.9	182	1.9
May-13	3,961	41.2	4,713	49	736	7.7	201	2.1
Jun-13	4,016	41.6	4,703	48.7	715	7.4	215	2.2



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Sibling Placement

Reports the number of CHINS cases with more than one child placed out-of-home and cases where siblings are placed together, on the last day of the month.

Month	# of Cases with Siblings	# of Cases with Siblings Placed Together	% of Cases with Siblings Placed Together
Apr-13	2,792	1,965	70.4
May-13	2,843	1,989	70
Jun-13	2,892	2,028	70.1

Absence of Repeat Maltreatment

"Victims" are those children identified as having one substantiated allegation of abuse or neglect during the report time frame. The report evaluates whether or not there was a recurrence of substantiated child abuse or neglect within 6 months of the report date.

Month	Victims July 2012- Jan. 2013	Victims without Recurrence within 6 months	Absence of Repeat Maltreatment Percent
Apr-13	11,165	10,469	93.77%
May-13	10,809	10,082	93.27%
Jun-13	10,649	9,933	93.28%

Family Case Manager Turnover

Negative turnover evaluates the percentage of staff that leaves the agency.

- Negative turnover (July 2012- June 2013): 17.7%

IV-D Child Support

- Current support collected June 2013: 61.68%
Amount of current support collected every month versus the amount owed.
- Paternity Establishment June 2013: 95.79%
Percentage of children for whom paternity has been established.
- Support order establishment June 2013: 86.3%
Percentage of cases for which support has been ordered.
- Cases paying on arrears June 2013: 68.89%
Percentage of cases on which at least one payment has been made on arrears.